

Beeville 311 Non-Emergency Service Request System

What is 311?

Residents are now able to request non-emergency services online using the new 311 system. This will allow residents to report things such as building code violations, and many more items.

- Animal Issue
- Building Violations
- Exterior Code Violations
- Health and Food Safety
- Noise Complaints
- Parks and Recreation Facilities
- Suspicious Activity
- Theft

How does 311 Work?

When a non-emergency service request is made through Beeville 311, it can be tracked every step of the way, so that the issue gets addressed in a timely manner. A user determines the type of request they are looking for and it will automatically be sent to the right department and individual responsible. There is no more getting bounced around from department to department.

How Do I Get Started?

There are four steps to create a service request:

1. Create an account and log-in
2. Select a service type
3. Create a request
4. Review the request and submit

REMEMBER, BEEVILLE 311 IS TO BE USED FOR NON-EMERGENCY REQUESTS ONLY.